

## We work with:

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Insurance Agents & Brokers  
Property Casualty Insurers  
Health Insurance Carriers  
Risk Management Firms  
Auto Insurance Carriers  
Life Insurance Carriers  
Commercial Insurers  
(and others)



# Insurance Providers

The uncertainty of economics, the cost of catastrophe, the flood of paperwork (as well as the flood of stored policyholder data) — just a number of the things that have today's insurance providers scrambling for a little coverage of their own. At Datamax, our technology portfolio provides such coverage enabling companies to lower costs, automate processes, and improve policyholder communications. We'll take care of managing your technology so you can better focus on managing your risk. **Count on Datamax to maximize the technology that matters!**

## Datamax can help you:

- digitize and centralize storage and management of policy holder data in a secure digital platform.
- quickly access content to create customized case proposals for existing policyholders or prospective new clients,
- securely manage and disclose information during policy creation and underwriting to minimize risk of potential legal disputes,
- leverage instant access to information in order to deliver superior customer service and achieve higher policy retention rates, and
- manage sensitive records through authentication, encryption and other solutions to ensure regulatory compliance and cyber security safety.

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Through relevant technology advisory and total solution deployment, we help insurance providers “go vertical” by maximizing their business processes, communications, and bottom line.

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creating  
raving fans™

When asked, "how likely would they recommend Datamax to a friend or colleague," our customers have scored us a **9.7** since 2012.

**9.7**

Scale: 1-10 (10 being the highest)  
 Source: Net Promoter Score® System  
 Surveys Completed: 10,000+  
 Actual NPS® since 2012: 92.7

**Datamax Inc. - Dallas/Fort Worth**  
 Coppell, TX | 972.432.2300

**Datamax Longview**  
 Longview, TX | 903.758.2679

**Datamax Inc. - Lufkin**  
 Lufkin, TX | 936.699.4455

**Datamax Inc. - Sulphur Springs**  
 Sulphur Springs, TX | 903.885.3375

**Datamax Inc. - Tyler**  
 Tyler, TX | 903.939.2255

**Other Locations:**

**Datamax Inc. - El Dorado**  
 El Dorado, AR | 870.444.2537

**Datamax Inc. - Fort Smith**  
 Fort Smith, AR | 479.782.5546

**Datamax Inc. - Hot Springs**  
 Hot Springs, AR | 501.624.4496

**Datamax Inc. - Little Rock**  
 Little Rock, AR | 501.603.3000

**Datamax Inc. - Texarkana**  
 Texarkana, TX | 903.336.6715

[datamextexas.com](http://datamextexas.com)



## Advantages You'll Realize.



### Enterprise Content Management

Assemble, manage and access the wide variety of claims settlement content and documentation (*i.e. forms, accident reports, appraisals, photos, email, etc...*) to significantly speed up overall processing.



### Document and Client Security

Protect sensitive client information with strict adherence to the Sarbanes-Oxley Act (SOX) and other compliance standards. Our devices set the standard for providing protection services to ensure client data is optimally secured.



### Mobile Printing

Offer insurance agents and processors the freedom to print and scan 24/7 on any networked MFP from any location with secure wireless communications.



### Workflow Management

Optimize productivity and reduce labor costs with customized and integrated workflows that combine multiple tasks into single processes.



### Processing Cost Reduction

Lower administration and processing costs through deployment of automation for document capture, OCR, validation, and allocation to respective administrators.

## Services We Offer.



### Unified Communications as a Service (UCaaS)

Datamax's UCaaS unifies insurance-related channels for communicating and conducting business - phone system, team chat and messaging, video conferencing, file collaboration and more - under one manageable, reliable, and secure platform.



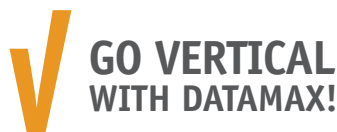
### Network Management

Leverage comprehensive network services featuring **TechCare**® Managed IT Services, Cloud Services, Information Security Services, and **TechCare**® **University** User Training for IT specific initiatives—all supported by 24/7 **TechView**® remote help desk support.



### Print Management

Optimize your print output through best-in-class print technology and the industry's most responsive approach to managed print services—**PrintCare**™. All supported 24/7 by **PrintView**™—remote access for printing and connectivity.



To request more information, client references, or schedule an appointment, please give us a call or visit us at [www.datamextexas.com/govertical](http://www.datamextexas.com/govertical). For quick access, please scan our QR Code.